Business Administration

Course Number: **BUAD 176**

Course Title: **PROFESSIONAL SALES**

Credits: 3

Calendar Description: Students study the sales process as it applies to the successful

selling of both goods and services to organizations. Students

explore and practice each step in the sales process through hands-

ethical decision making. (also offered by Distance Education)

Semester and Year: **WINTER 2024** thro

Professors

Andrew Klingel	250-762-5445 Ext. 2230	V C327	aklingel@okanagan.bc.ca
Dan Allen	Email	B216H	dallen@okanagan.bc.ca
David Knapp	Email	B141	dknapp@okanagan.bc.ca
Scott Overland	Email	PE-08	soverland@okanagan.bc.ca

Learning Outcomes

Upon completion of this course students will be able to

describe the career opportunities available in organizational sales.

demonstrate professional verbal communication skills.

explain the importance and role of personal selling in the integrated marketing communications mix of a company.

perform each of the steps of the selling process.

apply the basic strategies that relate to management of self and others as a professional salesperson.

explain the importance of developing mutually rewarding and long-term relationships in an ethical sales environment.

Course Objectives

This course will cover the following content:

See Course Schedule

Evaluation Procedure

Class Participation C8x.48 0.48 refEMC BT/P AM0.84	3 0. 90% rg77	64 225.6 275.4 0.12 ref0 g77.4 225
Chapter Quizzes	10%	

Notes

Course Schedule:

Professors may progress more quickly or slowly though the assigned chapters depending upon complexity, discussion, current issues, guest speakers and/or fieldtrips, etc. as well as the

Course Schedule

Date	Topic	Textbook	
	Monday January 8th, First day of class Monday February 19 th , Statutory Holiday (no class H08SQ16p 1 Tf-	0H08SQ16EMC /F	₽ 2 19
2024 Week of			