Business Administration

Course Number: BUAD 411

Course Title:

Professors

Roger Wheeler 250-762-5445 #4226 Kelowna: C119 <u>rwheeler@okanagan.bc.ca</u>

Learning Outcomes

Evaluate the purpose and role of HR metrics & analytics in strategy implementation. Explain the advantages of a human capital approach to HR and workforce measurement. Create strategy-specific HR value chains that link HR deliverables to strategic goals. Apply principles of good measurement to develop meaningful HR & workforce measures. Describe the technology and tools required to analyze HR and workforce data. Justify HR and workforce metrics to decision makers.

Course Objectives

This course will cover the following: see the Course Schedule for weekly details.

Required Texts/Resources

Becker, 504 3aR

Course Schedule

Week Date		Monday, Jan 6 First Day of Regular Classes Monday, Feb 17 Family Day (no classes) Tuesday-Friday, Feb 18-21 Reading Break (no classes) Thursday, Apr 9 Last Day of Regular Classes	WS = Workforce Scorecard HRS = HR Scorecard		
1	Jan 6/8	Intro to metrics, analytics & human capital			
2	Jan 13/15	Measuring HR value & strategic alignment	WS Ch. 1 HRS Ch. 1		
3	Jan 20/22	strategic influence: perspectives & measures Begin Phase I: Introduction of Case	WS Ch. 2 HRS Ch. 2		
4	Jan 27/29	Strategy maps & HR value chains	Handouts		
5	Feb 3/5	Building & linking workforce & HR scorecards	WS Ch. 3 & 4 HRS Ch. 3		
6	Feb 10 Feb 12	Begin Phase II: Creating Scorecards Midterm Exam	ABC Case		
Feb 17/19		Family Day & Reading Break no classes			
7	Feb 24/26	Data manipulation and exploration Data visualization and interpretation	Handouts		
8	Mar 2/4	First West: Technology & Tools (TBD)	Handouts		
9	Mar 9/11	The development of meaningful measures Team project workshop	WS Ch. 5 HRS Ch. 5		
10	Mar 16/18	HR infrastructure alignment: internal & external Begin Phase III: Implementing Workforce Strategy	HRS Ch. 6		
11	Mar 23/25	Implementation: process & shared responsibilities	WS Ch. 7 HRS Ch. 8		
12	Mar 30 Apr 1	Future directions for managing human capital Team project workshop	Handouts		
13					

Page | 3