PROFILE

Current Bachelor of Computer Information Systems Degree student with a cumulative Grade Point Average of 90% over five semesters. Ability to develop interfaces, optimize and create codes, scripts, and applications, and identify bugs and redundant code. Strong customer service skills demonstrated through providing desktop computer set-up and support for numerous employees for School District No. 123 as well as assisting clients with computer service/repair issues as a Geek Squad Computer Technician I with Best Buy. Excellent teamwork ability having collaborated with a team of two to place 3rd, nationally, in a global student programming competition.

EDUCATION

Bachelor of Computer Information Systems Degree Sept. 2016 – Okanagan College, Kelowna, BC

Sept. 2016 – Expected Graduation: May 2021

- Received 3rd place out of 52 teams, nationally, at the 10th Annual XYZ Student Programming Competition, which consisted of solving a set of programming problems over 24 hours
- Course content includes:

Operating systems: command-line UNIX/LINUX, Bash Scripts

Programming in Java, VB.Net, C++

Databases: SQL (Oracle and MySQL), Normalization

Web technologies: HTML, CSS, JavaScript, jQuery, PHP, AJAX, XML, JSON, Apache Server,

WordPress, Drupal

Networks and telecommunications: TCP/IP protocols, subnetting Software development life cycle: waterfall and agile methodologies Systems Analysis and Design: ER, use-case and UML diagramming

Project management: JIRA, Risk and SWOT analysis

High School Diploma June 2016

Kelowna Secondary School, Kelowna, BC

PROFESSIONAL EXPERIENCE

Quality Assurance Analyst (Co-op Position)

XYZ Company, Kelowna, BC

Jan. – Aug. 2018

- Collaborated with the testing team to test and review new features that were developed as well as to identify and test edge cases
- Ran performance tests across the cutting-edge education tech web platform and proposed optimizations
- Contributed to improving products by logging issues in the ticketing system, and discussing bugs and issues with the development team